



Privacy Policy

Salt & Story Company, LLC

Your privacy matters to us.

Effective Date

[Insert Effective Date]

Introduction

Salt & Story Company, LLC ('Salt & Story,' 'we,' 'our,' or 'us') values your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website or book a rental. By using our website or services, you agree to this Privacy Policy.

1. Information We Collect

When you make a reservation or contact us, we may collect your name, email address, phone number, billing address, delivery address, reservation details, and messages you send us.

2. Payment Information

Payments are processed securely through third-party payment processors. Salt & Story Company, LLC does not store complete credit card or debit card information on its servers.

3. Information Collected Automatically

Our website and service providers, including Wix, may automatically collect information such as your IP address, browser type, device type, operating system, pages visited, date and time of your visit, referring website, cookies, and similar technologies.

4. How We Use Your Information

We use your information to process reservations, deliver rental equipment, communicate about your reservation, respond to inquiries, improve our website, prevent fraud, comply with legal obligations, and provide customer support. We do not sell your personal information.

5. Sharing Your Information

We may share information with trusted service providers such as payment processors, Wix, email providers, analytics providers, or government agencies when required by law.

6. Cookies

Our website uses cookies and similar technologies to improve functionality, remember preferences, understand website traffic, and analyze visitor behavior. You may manage cookies through your browser settings.

7. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information. However, no method of transmission or storage is completely secure.

8. Data Retention

We retain personal information only as long as reasonably necessary to complete reservations, maintain business records, comply with legal obligations, resolve disputes, and enforce our agreements.

9. Children's Privacy

Our website is not directed to children under 13 years of age, and we do not knowingly collect personal information directly from children.

10. California Privacy Rights

California residents may have rights under applicable California privacy laws, including rights to request access to, correction of, or deletion of certain personal information, subject to legal exceptions.

11. Third-Party Links

Our website may contain links to third-party websites. Salt & Story Company, LLC is not responsible for their privacy practices or content.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will include a revised Effective Date.

13. Contact Us

Salt & Story Company, LLC
hello@saltandstoryco.com
www.saltandstoryco.com